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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Brent Magouirk et al.
Applic No.: 10/052,577
Filed : January 18, 2002
For : CUSTOMER MANAGEMENT SYSTEM
Docket No.: S77.12-0002

Group Art Unit: 2166
Examiner:

SECOND STATUS INQUIRY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I HEREBY CERTIFY THAT THIS PAPER IS
BEING SENT BY U.S. MAIL, FIRST CLASS,
TO THE COMMISSIONER FOR PATENTS,
P.O. BOX 1450, ALEXANDRIA, VA 22313-
1450, THIS

16th DAY OF June, 2005
Christopher L. Holt
PATENT ATTORNEY

Sir:

More than 41 months have passed since the filing of this application on
January 18, 2002 .

No further communication has been received from the Patent and Trademark
Office. Kindly advise the undersigned of the present status of this
application by checking the appropriate boxes below and providing the
information requested.

STATUS INQUIRY REPLY

Application Serial No. 10/052,577 is currently assigned to Group 2166

☐ Action by the Examiner is expected by

☐ An office action was mailed on

Respectfully submitted,

WESTMAN, CHAMPLIN & KELLY, P.A.

By:

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CLH:rkp